



A summary of your 'patient journey' at Chase Side dental practice during the Covid-19 pandemic

- Use the lavatory before attending the practice, our lavatories will be out of bounds unless it is an emergency
- Hydrate before attending as no water will be available to drink in the waiting room
- Brush your teeth before coming
- Only bring minimal belongings into the practice, bags cannot be taken into the surgery
- Attend alone. If a child needs to be seen, only one parent can accompany the child, and no other siblings will be allowed
- Wear a simple face covering/mask when you attend. If you arrive without a mask, one will be given to you on entering the building
- When you arrive, give us a wave if we are at reception or email/text to let us know you are here.
- Please wait outside, we will call you in when we are ready